I have paid money into my account. How long does it take for the money to reach my account?

When topping up your balance using the EZ-Schein QR code, a text box appears showing how long it will take for the amount to be credited to your account. Eponet can offer this service to you free of charge and with no fees!

When will funds transferred via bank transfer be credited to my account?

Example

: Day 1: You make a bank transfer

Day 2: Funds are received in Eponet's bank account; the final booking takes place on the following 'Day 3' via the bank

Day 3: The bank processes the previous day's payments and transfers them to the interface for the Eponet platform. The data is transmitted to the platform by 9.30 pm and is credited to your account by Eponet immediately.

Your transaction will be displayed to you at the time the payment is received, showing the date on which the payment was received by the bank.

Please note that this process is entirely digital and cannot be expedited. The process takes place on working days; the bank does not process any banking data at weekends, so these transactions are therefore suspended until the following working day.

The usual processing time is 3–5 working days – if you are in a hurry, please top up your balance using TWINT or a credit card. The amount will then be credited to

> **your account immediately.**

Have you missed the deadline for topping up and would like to increase your balance straight away? If you use a credit card or TWINT, the amount will be credited to your account within seconds and you can continue to use your services.

> *Reminder regarding minimum balance:* To ensure your balance does not fall too low, you can enter an amount under ‘Lower limit’ in the Settings section of your profile; you will then be notified when your balance reaches this level:

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